Sales Drive Queries

**##Add new owner to all records in a campaign**

insert into tbl\_ownership

SELECT urn,'56' FROM `tbl\_leads` where campaign\_id = 44

group by urn

**##Find all insurance records**

SELECT tbl\_leads.urn, coname, campaign\_name, sector\_name, subsector\_name, outcome, date(date\_updated) as lastcall, date(tbl\_leads.nextcall) as nextcall, comments

FROM tbl\_leads left join tbl\_outcomes using(outcome\_id) left join (select urn,max(history\_id) mid from tbl\_history where comments <>'' and description like '%updated%' group by urn) hist on hist.urn = tbl\_leads.urn

LEFT JOIN tbl\_history h

on h.history\_id = hist.mid

LEFT JOIN tbl\_contacts

on tbl\_contacts.urn = tbl\_leads.urn

LEFT JOIN tbl\_campaigns

USING ( campaign\_id )

LEFT JOIN tbl\_sectors

USING ( sector\_id )

LEFT JOIN tbl\_subsectors s ON s.sector\_id = tbl\_sectors.sector\_id

WHERE coname LIKE '%insure%'

OR campaign\_name

OR '%insure%'

OR sector\_name LIKE '%insure%'

OR tbl\_leads.description LIKE '%insure%'

OR subsector\_name LIKE '%insure%'

OR notes LIKE '%insure%'

OR comments LIKE '%insure%'

OR contact\_email LIKE '%insure%'

OR website LIKE '%insure%'

OR email LIKE '%insure%'

GROUP BY urn

Autobar

**//remove data**

delete from tbl\_ownership where 1;

delete from tbl\_history;

delete from tbl\_lead\_details;

delete from tbl\_contacts;

delete from tbl\_cogroups\_linked;

delete from tbl\_cogroups;

delete from tbl\_survey;

delete from tbl\_survey\_answers;

delete from tbl\_sectors;

delete FROM `tbl\_leads` WHERE 1  
  
  
**//reset data for calling**  
update `tbl\_leads` set reset\_date = null, query\_status = null, complaint\_status=null, opportunity\_status=null,client\_status\_id=null,nextcall=null,outcome\_id = 35;

delete from tbl\_survey;

delete from tbl\_survey\_answers;

update tbl\_ownership set user\_id = 66 where user\_id = 65;

delete from tbl\_history where history\_id > 30205

**##Bring back records**

update autobar.tbl\_leads set outcome\_id = 35,reset\_date is null, where reset\_date is not null and reset\_date < subdate(curdate(),interval 6 month) and lead\_status = 1

**##Count contacts without names**

SELECT campaign\_name, count( \* )

FROM tbl\_leads

LEFT JOIN tbl\_campaigns

USING ( campaign\_id )

LEFT JOIN tbl\_contacts

USING ( urn )

WHERE ((

contact\_firstname = ''

AND contact\_lastname = ''

)

OR contact\_id IS NULL) and lead\_status = 1 and campaign\_name not like '%Exit%'

GROUP BY campaign\_id

**##Select records without contact names**

SELECT campaign\_name, urn,coname,outcome,contact\_firstname as firstname,contact\_lastname as lastname, contact\_telephone as phone

FROM tbl\_leads left join tbl\_outcomes using(outcome\_id)

LEFT JOIN tbl\_campaigns

USING ( campaign\_id )

LEFT JOIN tbl\_contacts

USING ( urn )

WHERE (contact\_id IS NULL or (

contact\_firstname = ''

AND contact\_lastname = '')

) and lead\_status = 1 and campaign\_name not like '%Exit%'

**##Export record in a specific campaign**

select campaign\_name,coname,outcome,client\_name from tbl\_leads left join (select max(user\_id)as user\_id,urn from tbl\_ownership group by urn) as owner using(urn) left join tbl\_campaigns using(campaign\_id) left join tbl\_users using(user\_id) left join tbl\_outcomes using(outcome\_id) where campaign\_id in(44,47) order by campaign\_name,outcome\_id

**##Export coalville in progress**

SELECT campaign\_id, urn, coname, outcome, dials from tbl\_leads l left join tbl\_outcomes using(outcome\_id) left join (select urn,count(\*) as dials from tbl\_history where description like '%updated the record' and repgroup\_id = 1 group by urn) as dtbl using(urn)

WHERE outcome\_id not in(35,60,61,62) and campaign\_id = 47

AND lead\_status > 0 group by l.urn

**##Export any records with risk of termination or opportunities**

SELECT campaign\_name, urn, coname, outcome, hist.rot, hist.opportunity\_status, h.comments AS comments, client\_name

FROM tbl\_leads l

LEFT JOIN tbl\_outcomes

USING ( outcome\_id )

LEFT JOIN tbl\_campaigns

USING ( campaign\_id )

LEFT JOIN tbl\_history h

USING ( urn )

LEFT JOIN (

SELECT max( history\_id ) mhid, comments, rot, opportunity\_status, urn

FROM tbl\_history

WHERE comments IS NOT NULL

AND comments <> ''

AND (

opportunity\_status IS NOT NULL

OR rot IS NOT NULL

)

GROUP BY urn

)hist

USING ( urn )

LEFT JOIN tbl\_users u ON h.user\_id = u.user\_id

WHERE h.history\_id = mhid

LIMIT 0 , 30

**##Select all records with no route manager**

select campaign\_name,urn,coname,customer\_number,sector\_id,diy,account\_manager,route\_manager from tbl\_leads left join tbl\_lead\_details using(urn) left join tbl\_sectors using(sector\_id) left join tbl\_campaigns using(campaign\_id) where route\_manager = ''

**Autobar FTP Details**

Username: autobarPassword: autoBAR2461

**Unknown Login details**

3iSolutions121

till3rDRTV

**##Autobar reassign records that are in progress**  
  
*#antonia = 108*

*#osma = 109*

*#kirsty = 110*

update tbl\_ownership set user\_id = 120 where urn in(SELECT urn

FROM `tbl\_leads`

WHERE outcome\_id not in(60,61,62)

AND lead\_status =1 and reset\_date is null and date(date\_updated)<curdate() and date(nextcall) < curdate()

) and user\_id = 119 order by rand() limit 70

Contact Store

[**http://unit34phonesvr:8888/servlet/cscm**](http://unit34phonesvr:8888/servlet/cscm)

121voice

121voice

cPanel Login Details

**cPanel (WHM) Login Details**

===============

Username: root

Password: 6ZfWA42m

delete from information\_schema.user\_privileges where grantee = '\'leadcont\'@\'localhost\'' and privilege\_type <> 'usage'

**cPanel Login Details**

===============

Username: leadcont

Password: Fcad,zC7B0ar

Username: jonman.cheung

Password: EVseXBbO

===================

Port: 2020

Username: root

Password: 6ZfWA42m

vim /usr/local/lib/php.ini

CSS Usage regex

**##The firefox plugin CSS usage will generate a new stylesheet showing all unused css classes. The following regex can then be used in dreamweaver to remove the unused classes from the stylesheet.**

UNUSED([^,}]+)\}|,\s?UNUSED([^{]+)|UNUSED([^{]+),\s?|UNUSED([^{]+)

Manage TCP/IP from command Prompt

**Set DNS**  
netsh int ip set dns "Local Area Connection" static 8.8.8.8 primary

**Change to dhcp**

netsh int ip set address "Local Area Connection" dhcp

**Set static**

netsh int ip set address "Local Area Connection" static 192.168.1.240 255.255.255.0 192.168.1.201 1

**Open network connections as admin. From run box type:**

ncpa.cpl from sys32 folder /runas admin

Duplicate Record Query

SELECT telephone, COUNT(\*) c FROM tbl\_contacts GROUP BY telephone HAVING c > 1;

Fasthosts Password?

pkw409934

Fasthost FTP. Ie: CLMS

Username: swclms

Password: com1046

Spiceworks scan issues

Type services.msc into Start >> Run and within that list find and start:

Remote Access Connection Manager

Remote Access Auto Connection Manager

**Windows XP**

The Windows Firewall has a simple command available to allow the appropriate traffic thru the firewall. On the computer in question, simply type (from a cmd shell):

c:> netsh firewall set service remoteadmin enable

**Windows 7**

Try running these commands on Windows 7 machines that are giving you problems. These should be run as an admin. If the computers scan properly, then the problem happens again, check your Group Policy to ensure it is not resetting your changes.

netsh advfirewall firewall set rule group="windows management instrumentation (wmi)" new enable=yes

netsh advfirewall firewall set rule group="remote administration" new enable=yes

Spiceworks login

<http://121it01:8080/user_portal>

bradf@121customerinsight@.co.uk

121spicepass

Linkedin API

Application Details

Company:

121 Customer Insight

Application Name:

Salesdrive

API Key:

8g6t02qp70yh

Secret Key:

q2pFwsKqEaciC9gr

OAuth User Token:

adb35c12-9650-49ee-8c41-261e9708263c

OAuth User Secret:

90e97fc1-f8cc-465d-85f0-00583619d19e

Multiple Indexes

alter table `tbl\_master\_users` add unique index(system\_id, username);

Misc Passwords

**Office Password**

Bfoster15

Wifi = 121b422222, one2oneWIFI, 121-WiFi-31

02bkrzjkozgh

YZoaakv9XFm6k

**Admin Passwords**

amber83c

12183c

Remote Pass – ac, 121ac

vicidial

6666

ambersw1

**Jon-man SSH login**

jon-man

jm12187fc

support@

Yoba4261

Fix Office Subscription Errors

C:\Program Files\Common Files\Microsoft Shared\OFFICE14\OSAUI.exe /F

Paypal Logins

paypal@qualitytracker.net

[buyer@qualitytracker.net](mailto:buyer@qualitytracker.net)

QTcustomer

QTbuyer?

Post data from PHP without CURL

function do\_post\_request($url, $data, $optional\_headers = null)

{

$params = array('http' => array(

'method' => 'POST',

'content' => $data

));

if ($optional\_headers!== null) {

$params['http']['header'] = $optional\_headers;

}

$ctx = stream\_context\_create($params);

$fp = @fopen($url, 'rb', false, $ctx);

if (!$fp) {

throw new Exception("Problem with $url, $php\_errormsg");

}

$response = @stream\_get\_contents($fp);

if ($response === false) {

throw new Exception("Problem reading data from $url, $php\_errormsg");

}

return $response;

}

Waynes office pass

Sanu4341

Make mySQL UTF8

vi /etc/my.cnf and add the following to change to utf8 by default.  
  
character-set-server = utf8

collation-server = utf8\_unicode\_ci

skip-character-set-client-handshake

restart the mysql service

/etc/rc.d/init.d/mysql restart

ALTER DATABASE databasename CHARACTER SET utf8 COLLATE utf8\_general\_ci;

ALTER TABLE tablename CHARACTER SET utf8 COLLATE utf8\_general\_ci;

check in ssh if mysql is set to use utf8 by default

mysql> show variables like 'char%';